

# ISPE Carolina-South Atlantic Chapter

Lean Manufacturing & Energy Management  
Projects at Morrisville Facility



# Merck Biomanufacturing Network

- RTP Facility is part of the Merck's BioManufacturing Network in conjunction with a biomanufacturing facility in Bilingham, England
- In November 2009, Merck completed its merger with Schering-Plough Corporation
- Third Party Biopharmaceutical Contract Manufacturing
- Manufacturing of Active Pharmaceutical Ingredients (API)
  - Commercial
  - Clinical



# Merck Rationale



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*Formerly Avecia Biologics*

- Exists as a top tier CMO now
- Retains and builds technical excellence across a range of biologics



# Programs offered by Diosynth

- Program 1: Process Development
  - Fermentation
  - Purification
  - Analytical Development
- Program 2: Scale-up and Clinical Manufacture
  - Tech Transfer
  - Engineering run(s)
  - cGMP Manufacture to support Phase III
- Program 3: Process Validation
  - Laboratory process characterization
  - Analytical method validation
  - Engineering run
  - Process Validation runs
- Program 4: Commercial Manufacture

# Lean Manufacturing at Diosynth

- Integrated Production Team (IPT) Structure
  - Fermentation
  - Cell Culture
  - Centers of Excellence (CoE)
- Number of current MPS Projects
  - >20 Projects
- # Kaizen executed
  - ~15 Kaizen's
  - Target of 2 per month

# Merck's Stance on Energy

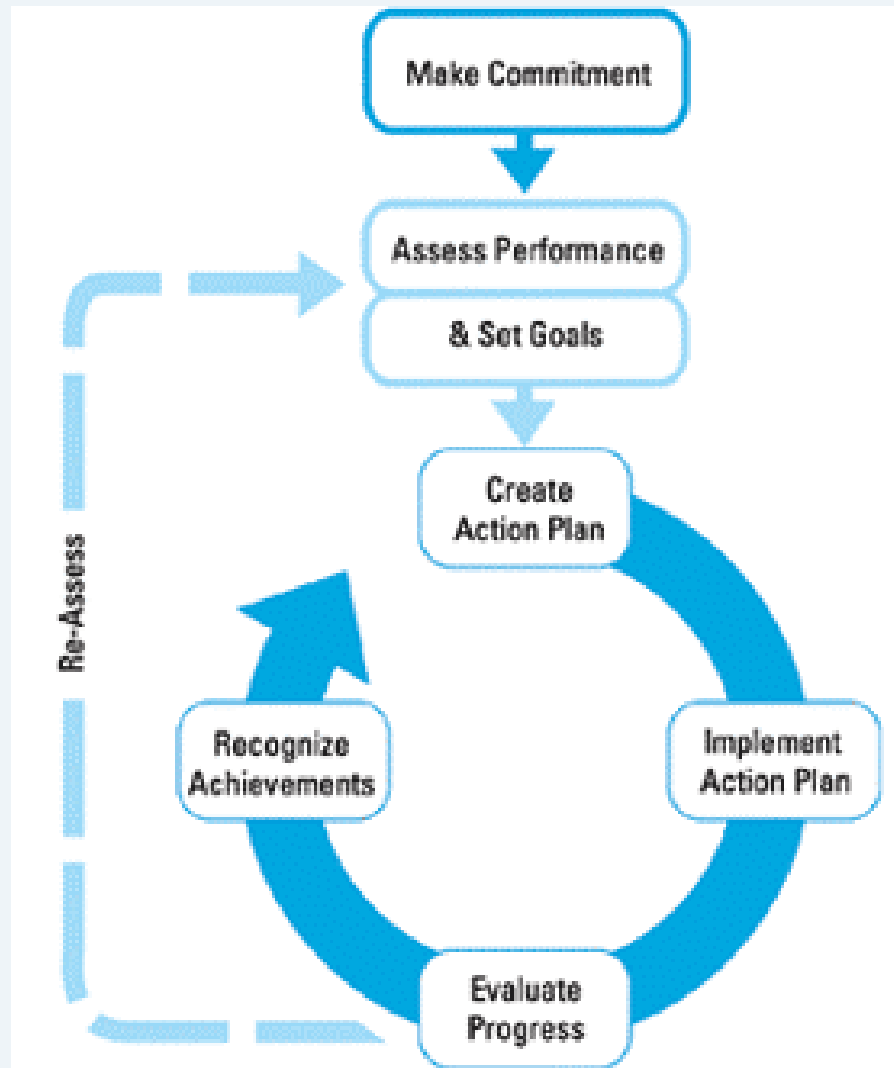
- Merck believes that reducing our environmental impact is consistent with our values as a health care company
- The 2010 ENERGY STAR Sustained Excellence Award
- Merck, has been an ENERGY STAR partner since 2004
- Recognized by the EPA for five consecutive years
- Merck is committed to energy conservation and our vision to be the most efficient energy steward in the Pharmaceutical Industry



# What is motivating the Pharmaceutical industry to improve energy efficiency?


- Cost Reduction
- Energy/Utility Use Reduction
- Increasing cost & global volatility of energy supply
- Environmental responsibility and sustainability
- Greenhouse Gas Reduction
  - 10% reduction in GHG emissions based on 2008 baseline

# Guidelines for Energy Management Overview





# Self Assessment

 <b>ENERGY STAR® Energy Management Assessment Matrix</b>				
	Little or no evidence	Some elements	Fully implemented	Next Steps
<b>Make Commitment to Continuous Improvement</b>				
<b>Energy Director</b>	No central or organizational resource. Decentralized management	Central or organizational resource not empowered	Empowered central or organizational leader with senior management support	
<b>Energy Team</b>	No company energy network	Informal organization	Active cross-functional team guiding energy program	
<b>Energy Policy</b>	No formal policy	Referenced in environmental or other policies	Formal stand-alone EE policy endorsed by senior mgmt.	
<b>Assess Performance and Opportunities</b>				
<b>Gather and Track Data</b>	Little metering/no tracking	Local or partial metering/tracking/reporting	All facilities report for central consolidation/analysis	
<b>Normalize</b>	Not addressed	Some unit measures or weather adjustments	All meaningful adjustments for organizational analysis	
<b>Establish baselines</b>	No baselines	Various facility-established	Standardized organizational base year and metric established	
<b>Benchmark</b>	Not addressed or only same site	Some internal comparisons among	Regular internal & external comparisons	
<b>Create Action Plan</b>				
<b>Define technical steps and targets</b>	Not addressed	Facility-level consideration as opportunities occur	Detailed multi-level targets with timelines to close gaps	
<b>Determine roles and resources</b>	Not addressed or done on ad hoc basis	Informal interested person competes for funding	Internal/external roles defined & funding identified	
<b>Implement Action Plan</b>				
<b>Create a communication plan</b>	Not addressed	Tools targeted for some groups used occasionally	All stakeholders are addressed on regular basis	
<b>Raise awareness</b>	No promotion of energy efficiency	Periodic references to energy initiatives	All levels of organization support energy goals	
<b>Build capacity</b>	Indirect training only	Some training for key individuals	Broad training/certification in technology & best practices	
<b>Motivate</b>	No or occasional contact with energy users and staff	Threats for non-performance or periodic reminders	Recognition, financial & performance incentives	
<b>Track and monitor</b>	No system for monitoring progress	Annual reviews by facilities	Regular reviews & updates of centralized system	
<b>Evaluate Progress</b>				
<b>Measure results</b>	No reviews	Historical comparisons	Compare usage & costs vs. goals, plans, competitors	
<b>Review action plan</b>	No reviews	Informal check on progress	Revise plan based on results, feedback & business factors	
<b>Recognize Achievements</b>				
<b>Provide internal recognition</b>	Not addressed	Identify successful projects	Acknowledge contributions of individuals, teams, facilities	
<b>Get external recognition</b>	Not sought	Incidental or vendor acknowledgement	Government/third party highlighting achievements	



# Make a Commitment


- Commit to Continuous Improvement
  - Changing the Culture
- Appoint an Energy Champion
- Create an Energy Team
- Start putting together Energy Policies

# Assess Performance

- Identify Savings Potential by Benchmarking
- Pharmaceutical Manufacturing Plant Energy Performance Indicator
  - US EPA's ENERGY STAR partnered with pharmaceutical companies to improve energy efficiency
  - EPA helps industry overcome barriers to using energy efficiently and provides energy management resources
  - Merck has 3 manufacturing plants that are ENERGY STAR certified
- <http://www.energystar.gov/>



# Benchmarking Tools



## Pharmaceutical Manufacturing Plant Energy Performance Indicator

Version 1 (12/18/2008), Release 2 (02/22/2010)

Back

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### Plant Characteristics

*Definitions*

ZIP Code:

Location: Washington, DC

Default Degree Days:  
 30-Year HDD: 4,047  
 30-Year CDD: 1,549

	Current Plant	Reference Plant
	<input type="text" value="Enter Name"/>	<input type="text" value="Enter Name"/>
Select Year	2009	2009
Hours of operation per year	8,760	8,760
Total plant size	330	330
Percentage of plant - Bulk Chemical	50%	50%
Percentage of plant - Fill and Finish	0%	0%
Percentage of plant - R & D	20%	20%
Percentage of plant - All Other	30%	30%
Annual hours of operation - Bulk Chemical	8,760	8,760
Annual hours of operation - Fill and Finish	8,760	8,760
Annual hours of operation - R & D	8,760	8,760
Annual hours of operation - Other	8,760	8,760
Actual Heating Degree Days (recommended)	3,851	3,851
Actual Cooling Degree Days (recommended)	1,555	1,555

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### Energy Consumption

*Definitions*

(2009)

(2009)

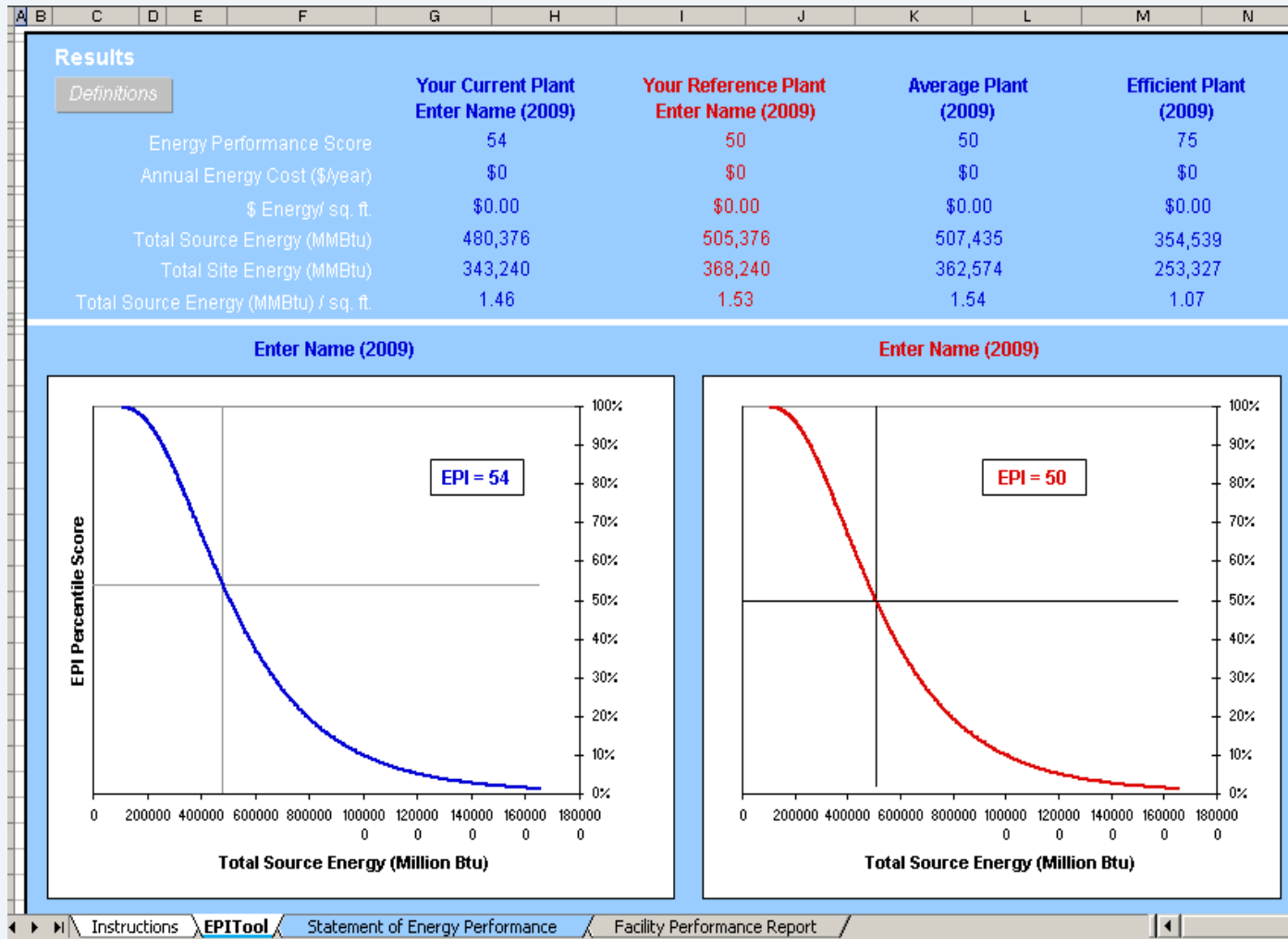
Select Units	Electricity	Natural Gas	Distillate Oil	Residual Oil	Coal	Other
	MWh	MMBtu	Gallon	Gallon	MMBtu	MMBtu
Annual Purchases	20,000	275,000				
Annual Cost (\$)*	Enter cost	Enter cost				
Annual Purchases	20,000	300,000				
Annual Cost (\$)*	Enter cost	Enter cost				

\* Entering cost data is optional and does not impact the computation of the EPI score

Instructions
**EPITool**
Statement of Energy Performance
Facility Performance Report



# Benchmarking Tools



# Set Goals

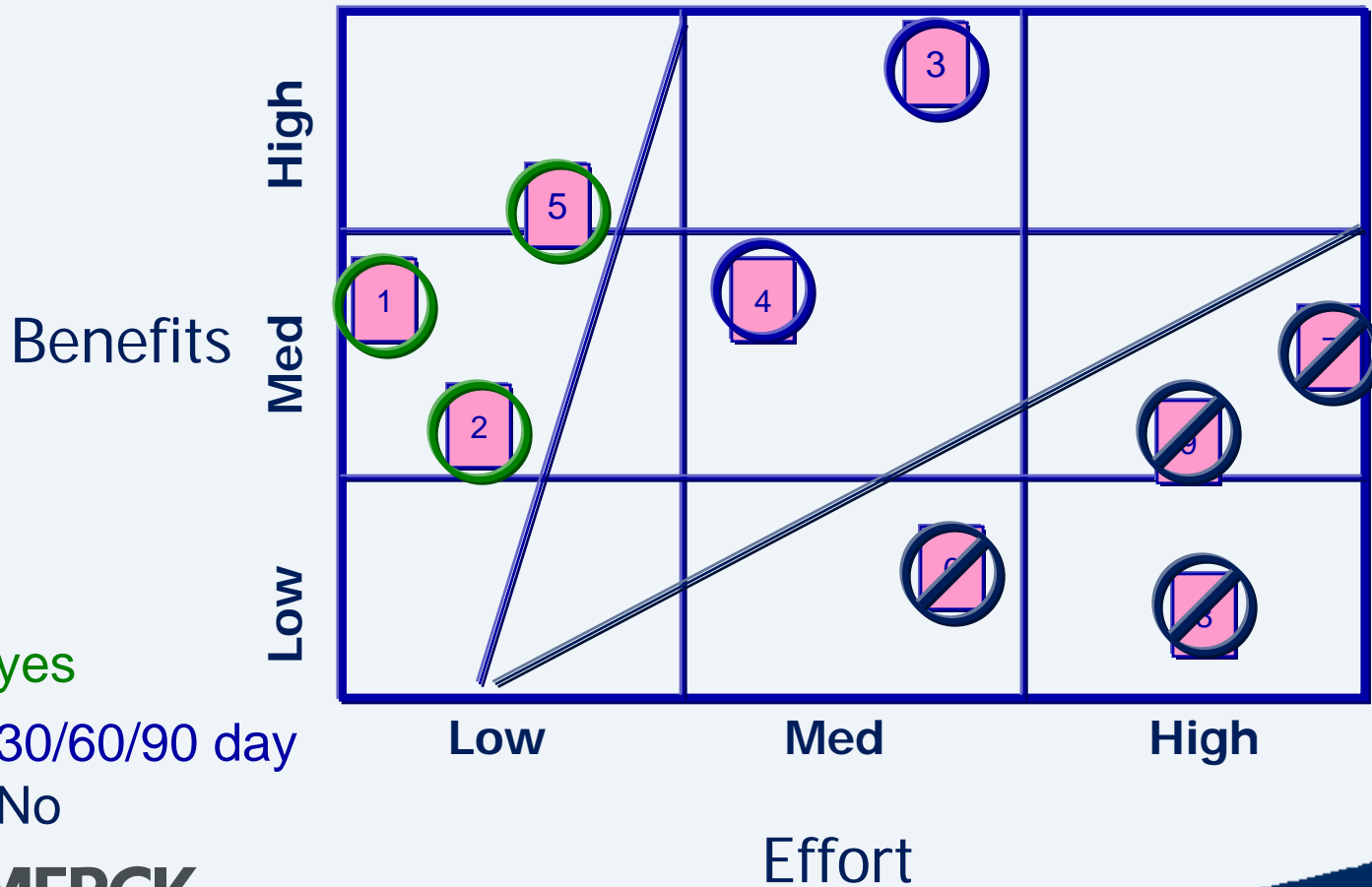
- Understand how much energy is being used, where it is being used, potential savings and put it in context
- Set a Metric
  - \$500,000 per year over 3 years
  - Reduce Electricity Usage by 4,000,000 kWh per year
  - Reduce Natural Gas use by 14,000 decatherms per year
  - Reduce Water/Sewer by 11,000,000 gallons per year
  - Normalize the data

## Put it in Context

- Reduce Electric by 4,000,000 kWh per year
  - Enough electricity to power 220 houses for a year (1600-2000sq.ft)
- Reduce Natural Gas use by 14,000 decatherms per year
  - Equivalent to burning 2400 barrels of oil
- Reduce Water/Sewer by 11,000,000 gallons per year
  - Enough water to fill 18 Olympic size swimming pools

# Prioritize Potential Solutions

- Place your solutions in the Effort-Benefit Grid



○ yes

○ 30/60/90 day

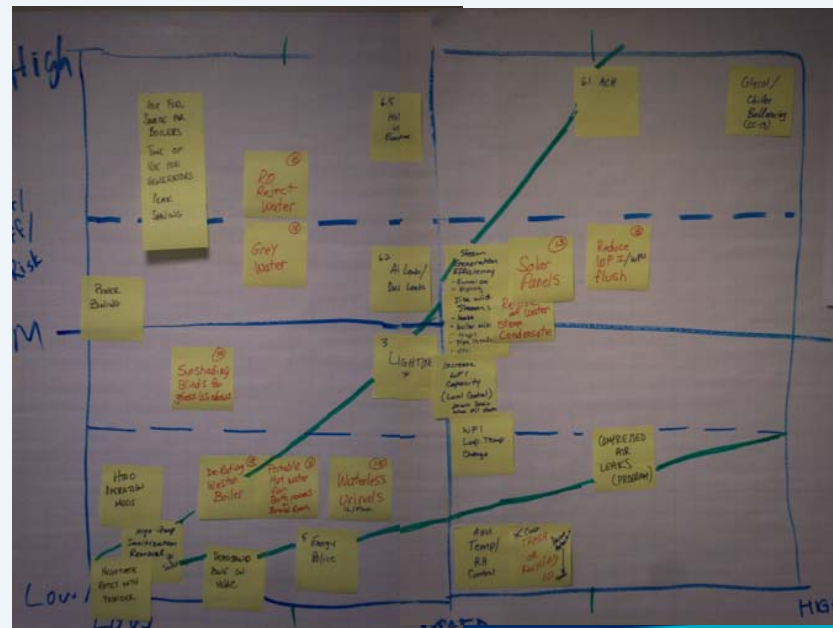
○ No





# How did we do it?

- Brainstorming Sessions
- Subject Matter Experts – Voice of the Customer (VOC)
  - What does the customer need?
- Go and See
  - Walk down to see where the wastes are



# Create Action Plan

- Multigenerational Approach

Goals	Projects/ Activities	Who	2010												2011											
			Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	
<b>Generation 1 of Multigenerational Project</b>																										
Claim the VFD Project for this project	High Level Summary of % Complete and Financial Benefit	RH																								
Steal CA project from Wilson (Green Belt Project)	Define																									
	Measure																									
	Analyze																									
	Improve																									
Quick Wins	Control																									
	Decon Autoclave																									
	Environmental Chambers																									
	Weston Boiler																									
<b>Generation 1 of Multigenerational Project</b>																										
Lighting -Energy Police	Start obtaining baseline data																									
Chiller Cooling Tower	Summarize baseline data and put together cost benefit analysis for CAPEX																									
Clean Steam System Efficiency	Start Collecting Baseline Data and Defining																									
Generation 3	Gather Baseline data for future projects																									

# Implement the Action Plan

- Setting Up the Project
  - Business Case
    - Baseline Data
  - Problem Statement
  - A3/Charter
  - Lean Six Sigma
  - DMAIC (Define, Measure, Analyze, Improve, Control)
  - Kaizen
  - Just Do It – Low hanging fruit

# SIPOC

<u>S</u>	<u>I</u>	<u>P</u>	<u>O</u>	<u>C</u>
<ul style="list-style-type: none"><li>• Electric Company</li><li>• Air Equipment</li><li>• Water Company</li></ul>	<ul style="list-style-type: none"><li>• Electricity</li><li>• Water for Cooling</li><li>• Air Demand</li></ul>	<ol style="list-style-type: none"><li>1. Electricity</li><li>2. Compressors</li><li>3. Driers</li><li>4. Distribution</li><li>5. Use</li></ol>	<ul style="list-style-type: none"><li>• Clean Air</li><li>• Instrument Air</li><li>• Plant Air</li></ul>	<ul style="list-style-type: none"><li>• User</li><li>• Equip/ Process</li><li>• Budget holder</li></ul>

# Compressed Air Example

- Define the System
  - Compressed Air Audit
  - Compressor Information
    - Full Load HP
    - Partial Load HP
  - Type of Compressor
    - Centrifugal, Rotary, Reciprocating
  - Type of Dryer
    - Refrigerator, desiccant, heat of compression
  - Compressor Control
  - Current Supply Pressure
  - Minimum Acceptable Pressure

# Inventory Equipment

Equipment Number	KM-8501			Year Installed	6/1/2002
Manufacturer	Kobelco	SN	06J0419	Model	KNW 0-D/L
Rated Capacity	332	CFM at	110	Psig	3550 RPM
Motor Rating	75	Hp	460	Voltage	104 Amps
Brake horse Power	83	BHP at	110	psig	
Condition:	Motor Efficiency 94.5%...Need performance curve.				

# Evaluate Progress

- Measurement System Analysis
  - Our ability to assess the performance of a process is only as good as our ability to measure it
  - The measurement system is the ‘eye’ of the process
  - Identify and filter your X’s (outputs)
  - Which Y’s (inputs) impact your X’s

# X's and Y's

- Outputs

- Dew point
- PRV Set Point
- PSV Set Point
- CA Required Set Point
- Alarms
- Compressor Temperature
- Temperature
- Pressure
- Leaks
- Cost
- Run time
- Full/Half/No Load Time
- Control Strategy
- Compressor Capacity
- Air inlet temp
- Air inlet pressure
- Air outlet pressure
- Cooling water temp
- Air dew point temp
- Evaporator press

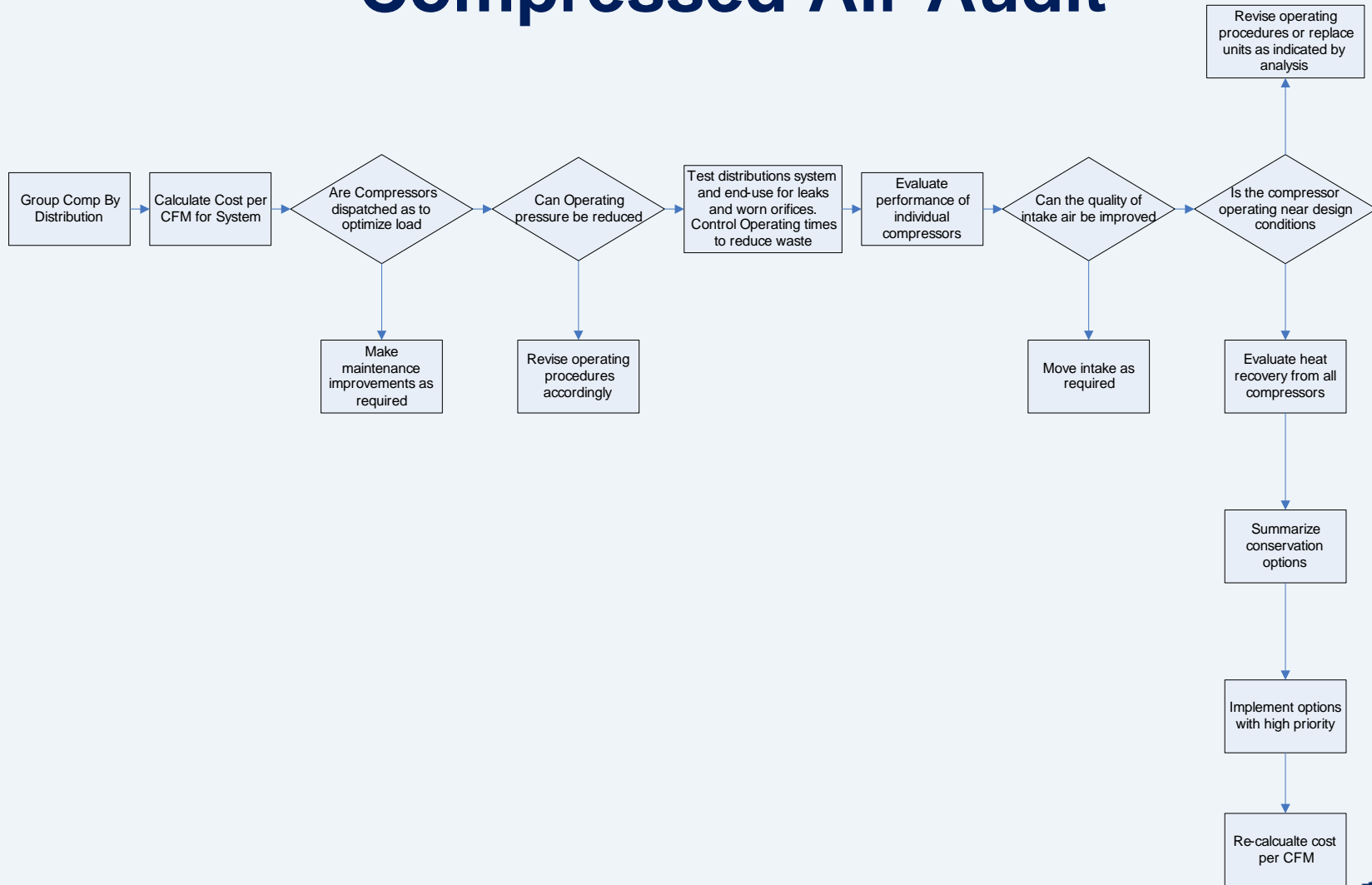
- Inputs

- Cooling Water Temp
- Intake Air Temperature
- Electricity





# Compressed Air Audit



# Data Collection Plan

- 3 Compressors
- Loaded Hours
- Unloaded Hours
- Loaded Amps
- Unloaded Amps
- Loaded KwH
- Unloaded kWh
- Calculate \$/CF

FOR MONTH/YEAR OF \_\_\_\_\_ AIR COMPRESSOR # \_\_\_\_\_

Date	Inter	After	Air	Oil	Oil Level	1st Stage Discharge		2nd Stage	Lube	1st Stage	2nd Stage	2nd Stage	Disch Temp	Lube	Run Hour	Loaded Hours	Initials
	Cooler Drain	Cooler Drain	Filter Cond.	Filter Cond.		Air Pressure	Discharge Air Press.	Oil Press	Disch Temp	Disch Temp	Suction Temp	Oil Temp					
														Load			
1																	
2																	
3																	



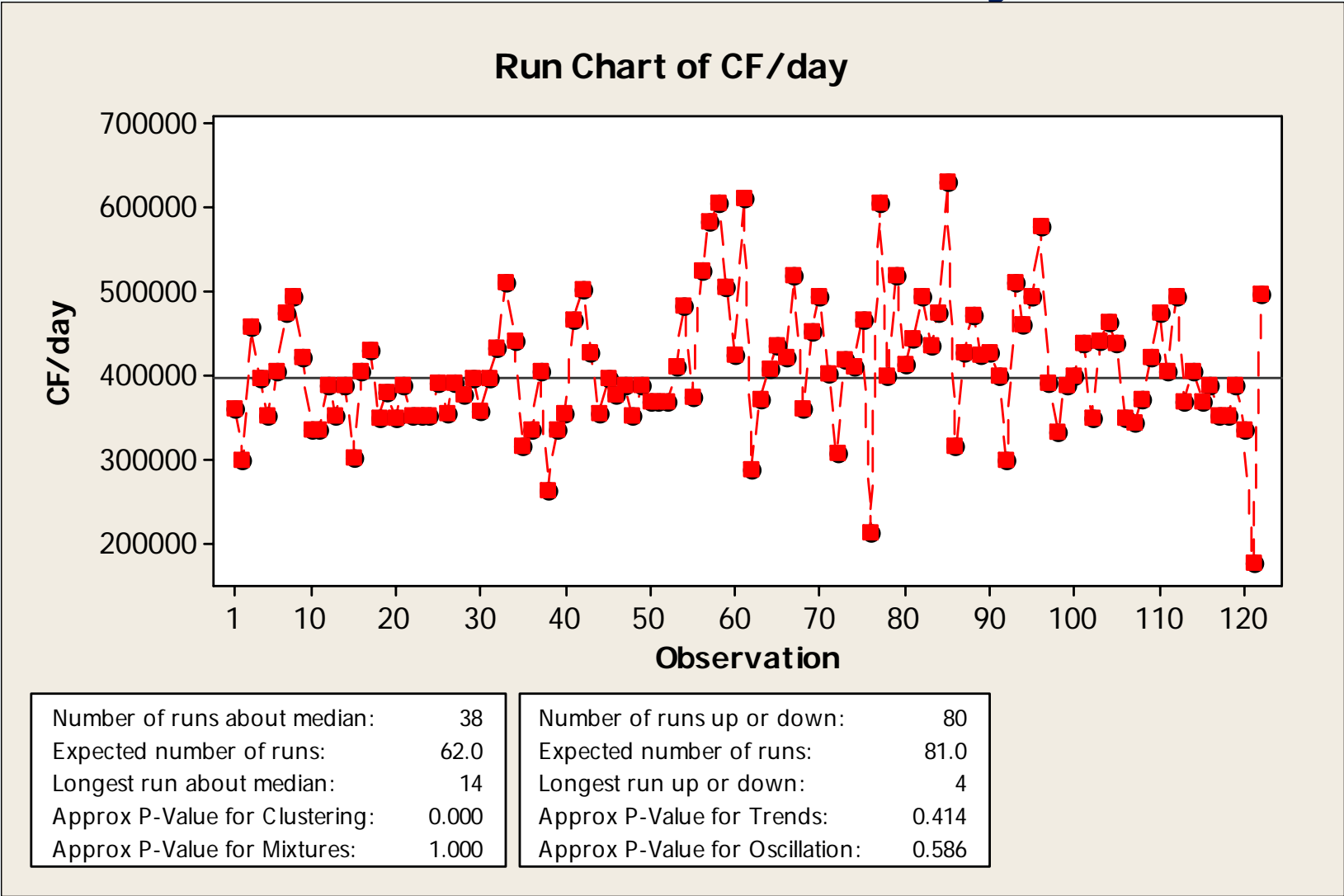
# Summary of Data Collection

8500	Loaded Amps	Unloaded Amps	Loaded KW	Unloaded KW	Loaded Hours	Unloaded Hours	KWH/ Month	Cost/ Month
May	81	17	60.61	12.72	215	87	15765.08	1075.34
June	81	17	60.61	12.72	308	104	22584.39	1540.48
July	81	17	60.61	12.72	178	112	13052.02	890.28
August	81	17	60.61	12.72	329	104.5	24124.24	1645.51
8501	Loaded Amps	Unloaded Amps	Loaded KW	Unloaded KW	Loaded Hours	Unloaded Hours	KWH/ Month	Cost/ Month
May	89	18	66.59	13.47	169	78	13530.13	922.89
June	89	18	66.59	13.47	101	123	8086.06	552.36
July	89	18	66.59	13.47	277.4	87.6	22208.64	1517.07
8505	Loaded Amps	Unloaded Amps	Loaded KW	Unloaded KW	Loaded Hours	Unloaded Hours	KWH/ Month	Cost/ Month
May	81	17	60.61	12.72	240	121	17598.23	1200.38
June	81	17	60.61	12.72	285	58	20897.90	1425.45
July	81	17	60.61	12.72	272	109	19944.66	1360.43
August	81	17	60.61	12.72	379.2	148	27805.20	1896.59

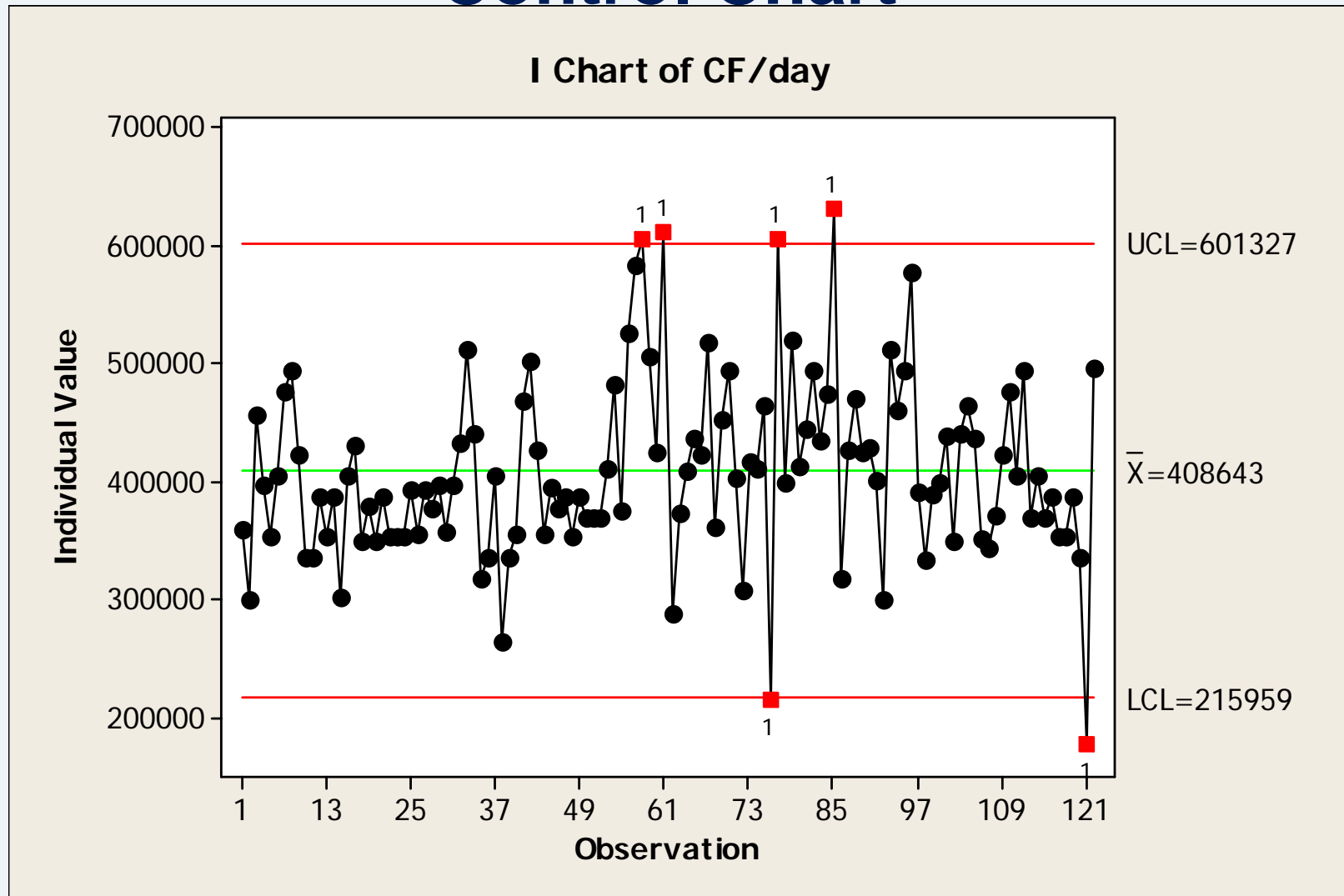
May-Aug	48,956,544 CF	\$14,027
Average	12,239,136 CF	\$3,507
Annual Cost based on Average	146,869,632 CF Annual	\$42,080
Cost per 1000 CF		\$0.29



# Run Chart of CF/Day

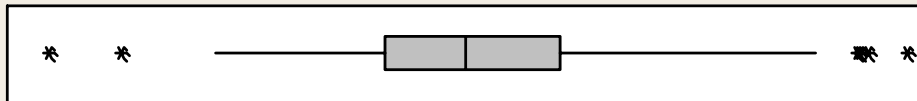
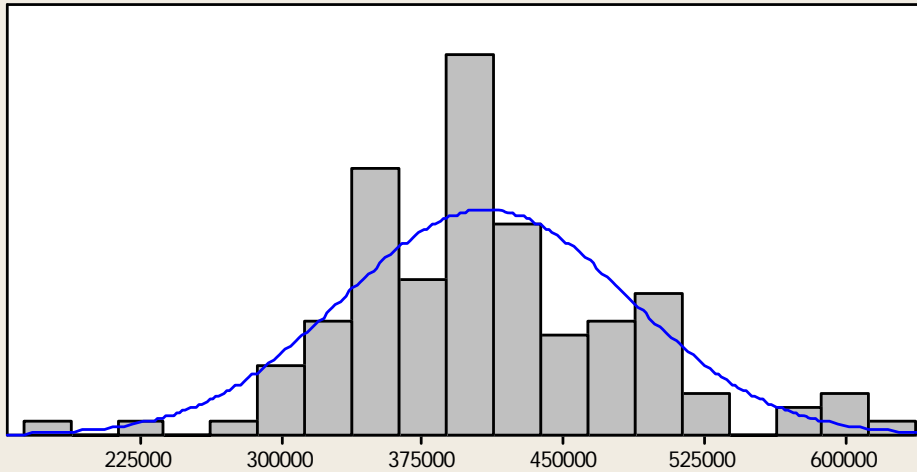


# Control Chart

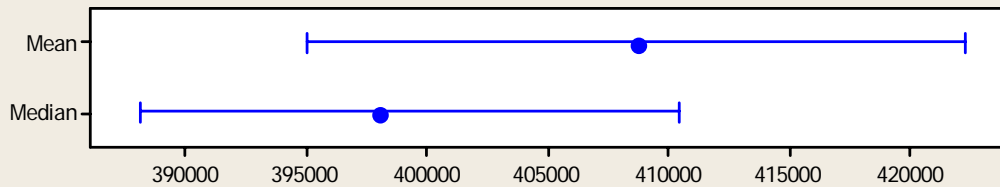


# Statistical Summary

## Summary for CF/day



### 95% Confidence Intervals



### Anderson-Darling Normality Test

A-Squared 1.42  
P-Value < 0.005

Mean 408643  
StDev 76064  
Variance 5785705098  
Skewness 0.43689  
Kurtosis 1.18287  
N 122

Minimum 176400  
1st Quartile 355140  
Median 397980  
3rd Quartile 447462  
Maximum 632340

### 95% Confidence Interval for Mean

395009 422276

### 95% Confidence Interval for Median

388080 410400

### 95% Confidence Interval for StDev

67569 87021



# Compressed Air Audits

Based on a review of widely available industry literature below are the most common, highest-payback problems typically found during a professional audit of CA systems:

- ***(1) Leaks***
- ***(2) Overpressurization***
- ***(3) Double-Check Air Requirements***
- ***(4) Angle Connections***
- ***(5) Bad Piping***
- ***(6) Obsolete Restrictions***
- ***(7) Insufficient Storage***
- ***(8) Inappropriate Use***
- ***(9) Pumps***
- ***(10) Maintain the System***



# Leak Survey

Date Leak Discovered	Location Description	Approximate Pipe/Tubing Size	Nuisance or Significant (If Significant submit SRF)	Leak Discovered by Initials	
Was the leak repaired?	Yes / No (Circle one)		SRF # if Applicable		
Comments:					
Administration					
Leak #		Date Leak Fixed		Approximate Leak Size	

# Analyze

- Total # of Leaks Found
  - Estimated/Measure Loss in system
- Overpressurization
  - Can you reduce pressure based on actual requirements?
- Air Requirements
  - Dew points, Control strategy, etc.
- Inappropriate Use
  - Address the inappropriate uses in SOPs
- Maintain the System
  - PMs, etc.

# Improve

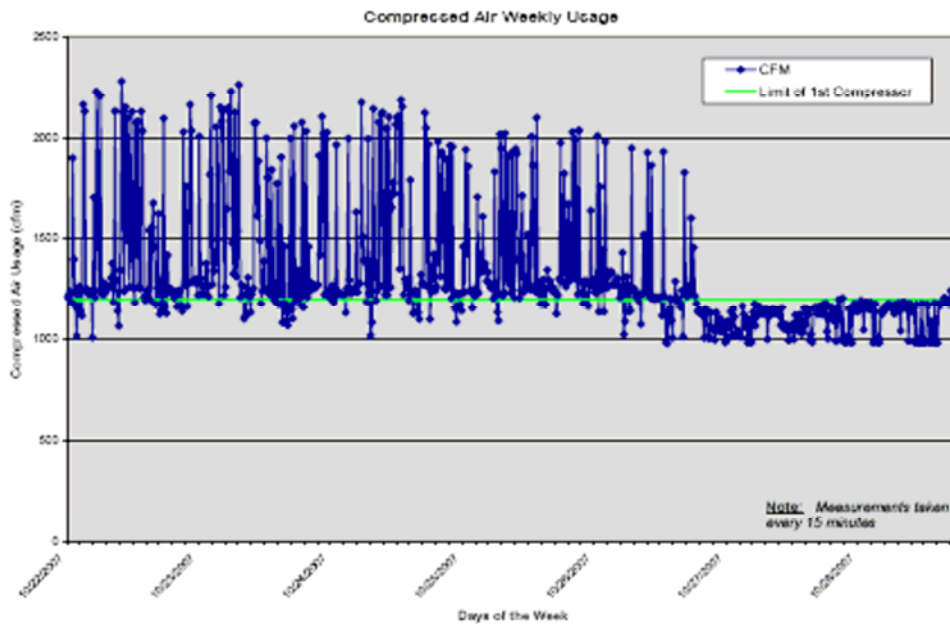
- On-going
- Comprehensive leak detection program
- Compressed air requirements, both pressure (psi) and demand
- Cfm supply vs. demand
- Fix leaks
- Adjust others

# Control

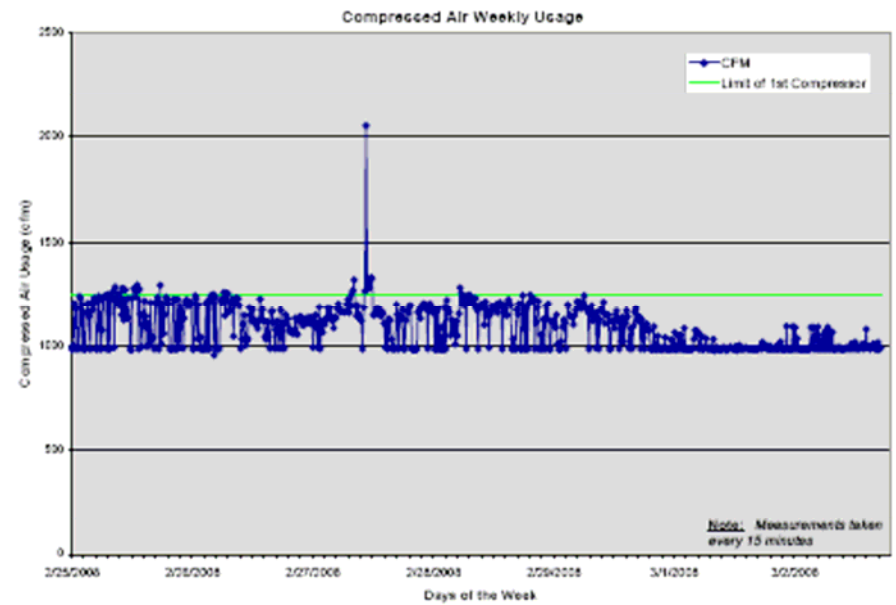
- Re-measure
- Mistake Proof – Standardize the work
- Leak Detector Equipment
- PMs
- Education
- Update SOPs
- Install Meters

# Merck Wilson (Before & After)

Before



After

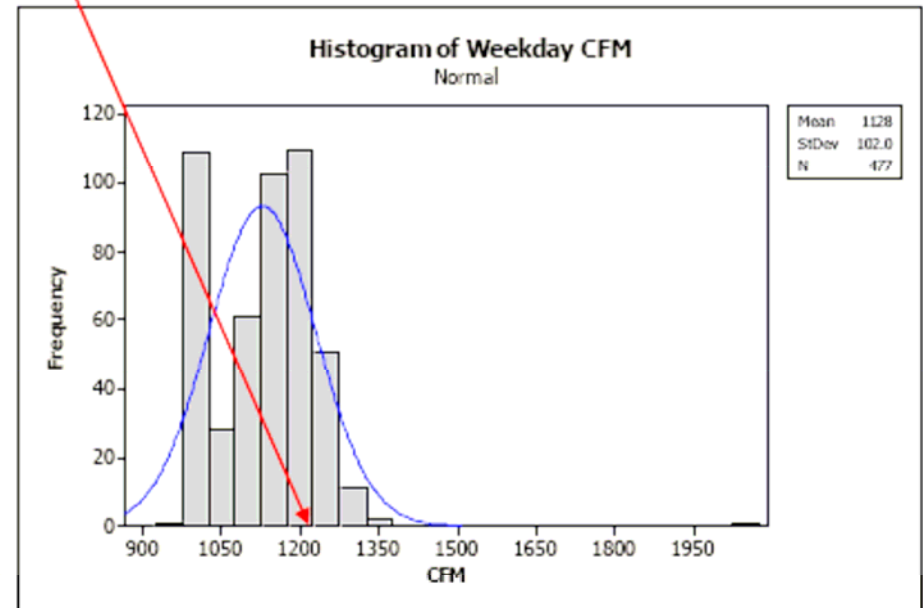
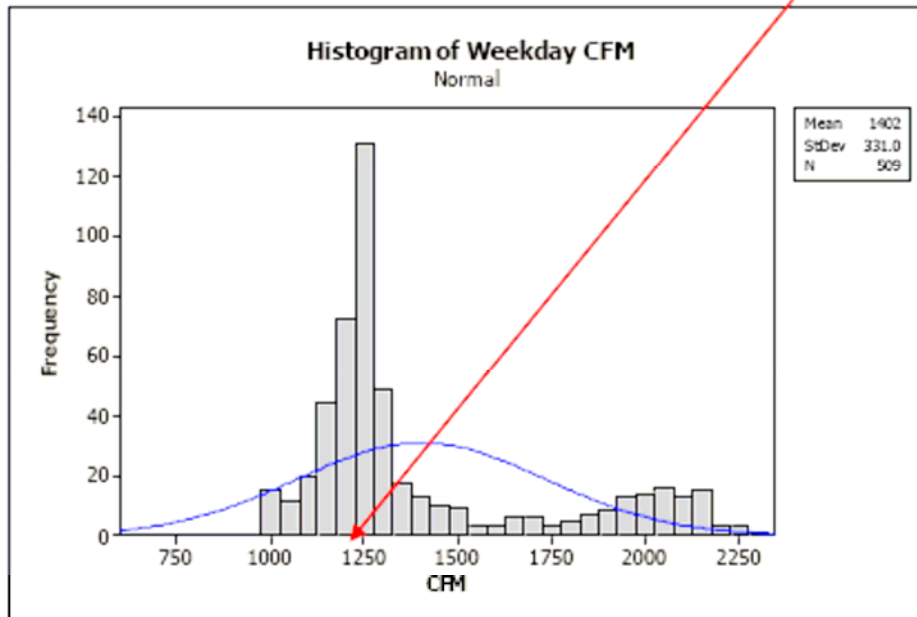


# Merck Wilson (Before & After)

Limit of 1<sup>st</sup> Compressor

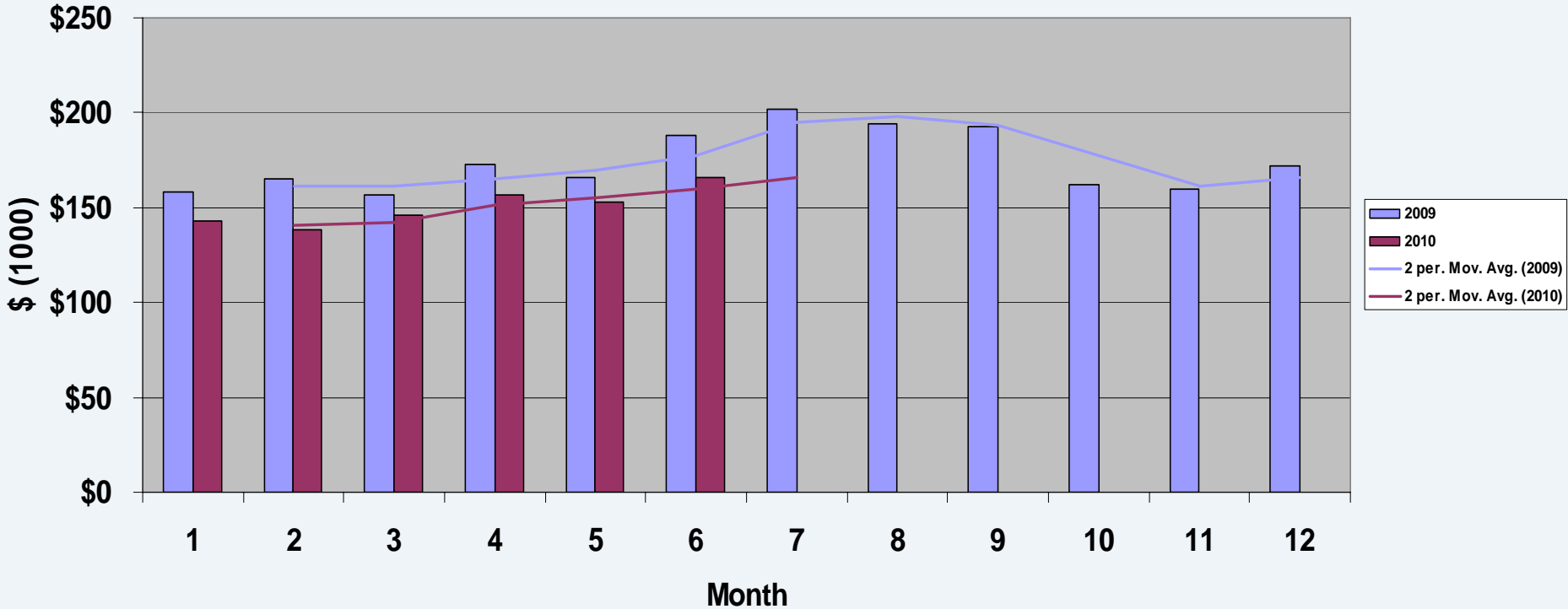
Before

After



# Evaluation – 2009 vs 2010

2009 vs 2010 Overall



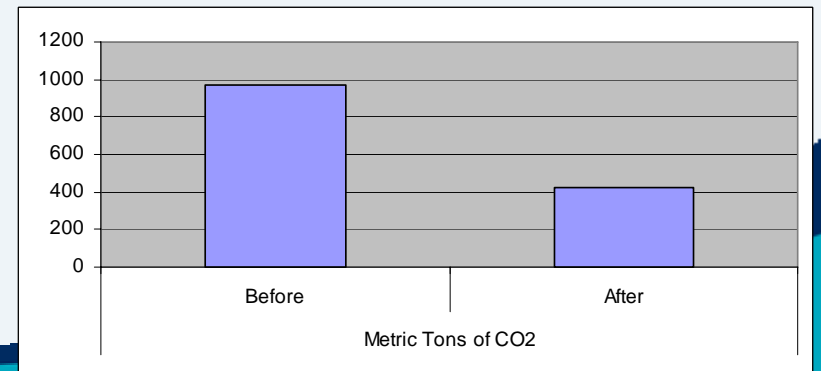
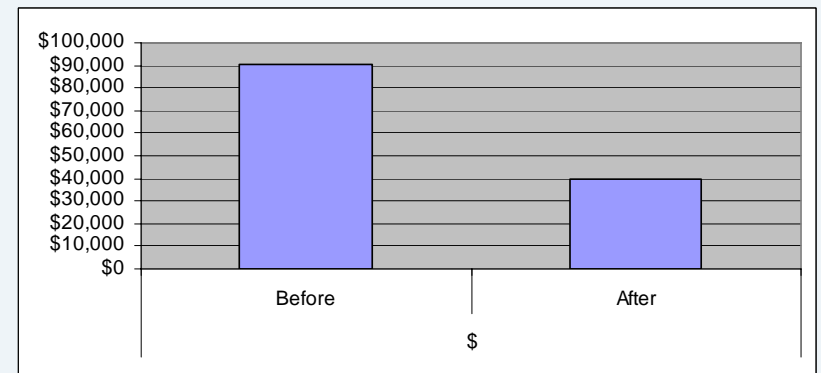
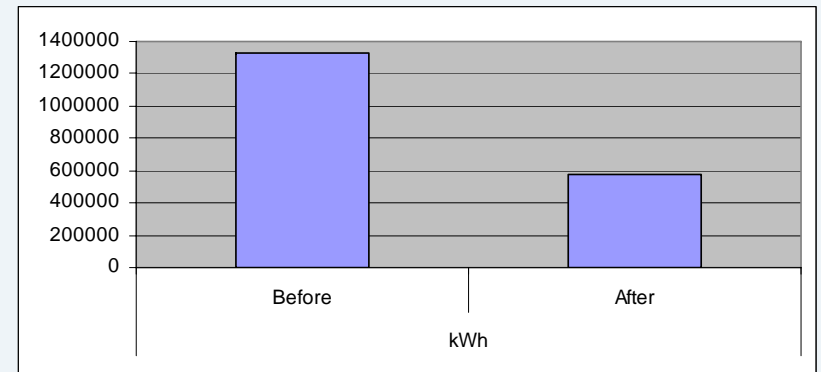
# Recognize Achievements

- VFD Project
  - \$100,000 savings/yr
- Weston Boiler
  - ~\$9,000/yr and 9 metric tons of CO<sub>2</sub>
- Compressed Air
  - DMAIC project, currently in Analyze Phase
- Lighting
  - Proposed \$50K savings per year, ~ 500 metric tons of CO<sub>2</sub>
- Energy Awareness – Think Energy!



# Reducing CO2 Emissions Example

- 10% of the electricity used in our Man. Facility is from the lighting
- Program to retrofit fixtures throughout facility to more efficient lamps and ballasts
- Reduce electricity used by 749,000 kWh
- Reduce cost by >\$50,000
- Reduce CO2 emissions by > 500 Metric Tons



# Sustaining the Gains

- **Education/Awareness**
  - **Business**
    - **Make Energy Awareness part of the business plan**
  - **People**
    - **Think Energy!**
  - **Process**
    - **Incorporate Energy Awareness into planning and operating procedures**
  - **Capital**
    - **Address Energy Awareness as part of Capital Investment Plan**

[www.energystar.gov/ia/business/guidelines/assessment\\_matrix.xls](http://www.energystar.gov/ia/business/guidelines/assessment_matrix.xls)



# Establish Best Practices

- Administration
- Lighting
- Utilities
- Process Applications
- Misc Mechanical
- HVAC
- Electric
- Architectural

# Challenges and Lessons Learned

- Be prepared
- Sponsorship is key
- Don't count on the money
- Change is hard
- QA and Compliance implications
- Time

# Conclusion

- Change the Culture
  - Commit to Continuous Improvement
- Assess Performance
- Identify Savings Potential by Benchmarking
- Set Goals
- Create Action Plan
  - Brainstorming, VOC, Best Practices, Prioritize

## Conclusion (Cont.)

- Implement the Action Plan
- Tackle the Project
  - Define, Measure, Analyze, Improve, Sustain
- Evaluate Progress
  - Monitor/Re-Assess
- Recognize Achievements
- Sustaining the Gains

# Questions?

